

Suppliers are liable for all costs suffered by Domel when the cause is the supplier's responsibility. The following list provides the typical costs of poor quality, but the list is not all-inclusive. According to mutual agreement with supplier, Domel is entitled to request compensation for other incurred costs, not only those listed below.

Description	Sum
1 Delayed supply without advance notice	50,00 EUR / event
2 Claim lump-sum overhead costs	100,00 EUR / claim
3 Sorting with Domel employees – work	20,00 EUR / h ¹
4 Engineering work (other than quality)	35,00 EUR / h ¹
5 Organization of external sorting services by Domel – lump-sum	60,00 EUR / event ²
6 Extra transportation costs	Actual incurred costs
7 Laboratory analysis in Domel	65,00 EUR / h
8 External laboratory analysis	Actual incurred costs
9 Production stop	300,00 EUR / h
10 Business trip costs	Actual incurred costs, according to official gazette of Slovenia
12 Customer's costs	Actual incurred costs
13 Repeated claims due to same issue	250,00 EUR / claim
14 Waiver request approval	100,00 EUR / request
15 Inappropriate PPAP sample and/or documentation	300,00 EUR / event ³
16 Material warehousing costs	10,00 EUR / pallet / day ⁴

Costs valid from January 1st, 2020.

Purchasing director:
Tanja Kramar



Quality director:
Miro Šmid



CEO:
Matjaž Čemažar



¹ Increase in hourly rate:

Overtime work, work on Saturdays, work on Sundays, night work, work on national holidays: +50%

² Sorting organization:

- Communication with external sorting company (Trigo, SGS, etc...)
- Preparation of sorting instructions.
- Separating of good and poor goods and supervision of sorting staff.

³ In case when there are deviations with samples and/or PPAP/PSW documentation and this is not agreed in advance with Domel team and stated in deviation list.

⁴ Costs of warehousing when goods are stored longer than 14 calendar days.