WARRANTY

Domel provides a warranty for the dry and wet aspiration motors it manufactures. The warranty is for a period of two (2) years from the date of manufacture and covers faults in the materials and/or workmanship that may arise during the normal use and maintenance (care) of the product.

The warranty is valid only for motors which are assembled and used in accordance with the “Installation and operating instructions” provided by Domel, the manufacturer’s recommendations for use, and the international standards defined in the EU, USA and Canada (CE, UL, and CSA) unless otherwise agreed in written form.

If you wish to make a claim under this warranty, please return the product(s) back to Domel. Domel’s obligation according to this warranty is limited to the repair or replacement of products and parts returned during the warranty period which are found to be defective in terms of the materials used or due to the production process. The warranty does not cover costs associated with the assembly of repaired or replaced products or parts, nor does it cover the responsibility and costs connected with transportation of the products and parts. Domel accepts no liability for any delay in performing its obligations connected to this warranty. Domel also accepts no liability for any failure to perform its obligations if this failure results directly or indirectly from any cause beyond its control.

Domel makes no warranty other than that expressed above, nor does it accept any other obligations or responsibilities regarding loss of profit, incidental damages, consequential damages or any other damages that could be connected to the purchase, installation, repair or replacement of product(s) or part(s) unless confirmed in advance by Domel.

The warranty does not cover returned motors which show any of the following signs of damage:

- Damage during shipment.
- Moisture damage.
- Rust and corrosion caused by detergents and moisture.
- Dirty motors, damaged due to inadequate filtration (vacuuming without appropriate filters).
- Damage to any of the motor parts caused by a heavy impact.
- Static (discharge) from the appliance to the blower and integrated electronics.
- Dust in the cooling air channel to the blower and integrated electronics.
- Water or various substances sprayed on the motor, especially on the controller board.
- Incorrect application or installation into the final product.
- Reinstallation with non-original affixation mechanisms and/or parts.
- Evidence of disassembly or an attempt at non-authorized repair.
- Insertion of a foreign part into/onto the motor (non-Domel parts).

Sincerely;

Miro Šmid, Quality director